Overview of Innovative Business Models

Webinar Training with

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Social Enterprise Alliance August 1st, 2012



Today's Webinar

- 1. Introduction
- 2. Business Model Innovation
- 3. Choosing the Right Growth Model & Structure
- 4. Alternative Legal Structures
- 5. Case Examples
- 6. Q&A

(Please send questions at any time)



About Social Enterprise Associates

Registered 'B Corp' Consulting firm

2011 'One of the Best for the World' small businesses fostering 'triple bottom line' - profits, people, planet - solutions to support entrepreneurs and community organizations.



SOCIAL

IMPACT

FINANCIAL PERFORMANCE

Business Plans
Strategic Planning
Financing / Fund-raising
New Initiatives
Impact Assessments
Social Audits
Training

ENVIRONMENTAL SUSTAINABILITY

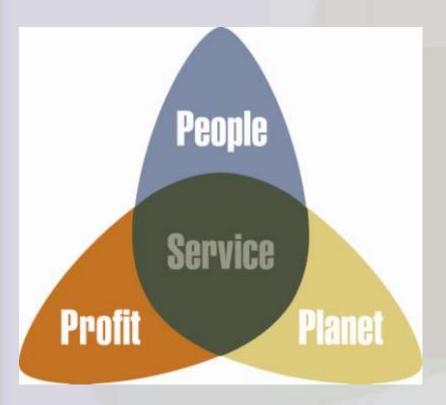
Drew Tulchin, Managing Partner, MBA

- 15 years; consulting 40+ countries
- Biz plan winner, Global Social Venture Comp; raised \$1.2 mil.
- Written >100 business/strategic plans
- Efforts raised >\$100 mil. impact capital
- Judge national social ent & biz plan competitions



Common Definitions

The Triple Bottom Line - 3 Ps



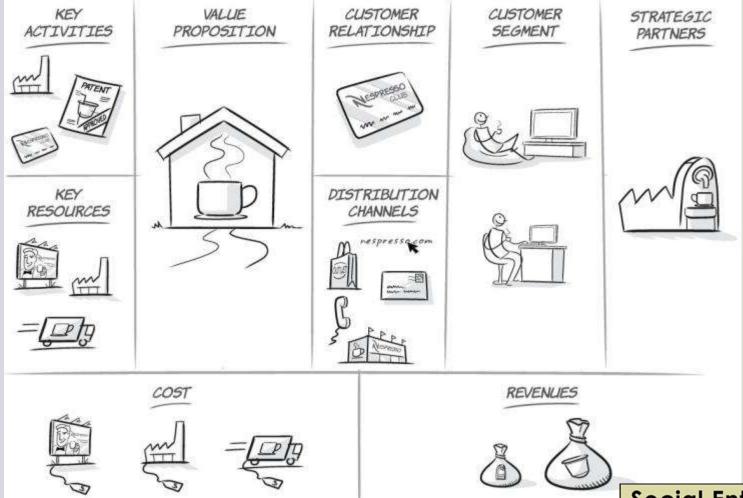
Defining Social Entrepreneurship





Business Model

How Do You Want To Innovate & Grow?



Source: Business Models Inc.

Social Enterprise

ASSOCIATES

Business Model Innovation

NGOs Need to Innovate – Why? Situation in the Marketplace

- Gov't not covering the requirement; bigger need in marketplace for socially motivated efforts
- Existing/traditional legal forms can be messy in social enterprise
- Rising interest by clients, consumers & funders in values based decisions

Definition

A business model describes rationale how an organization creates, delivers, and captures value (economic, social, etc.)

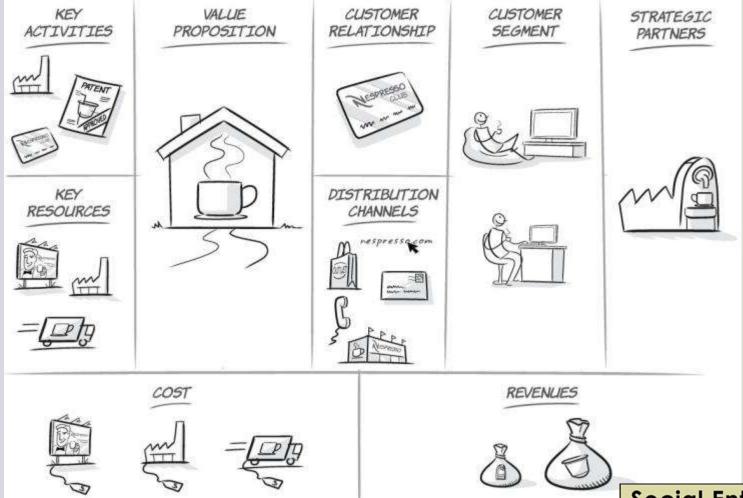
New innovations allow an entity to:

- 1. Carry out its value proposition bringing products/services to market
- 2. Match with appropriate legal structure, resources & processes
- 3. Align mission, gain customers/clients, successfully grow (sustainably)



Business Model

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Key Questions - Biz Model Innovation

What is your framework? What questions are you answering?

What customer needs will the new business model address?

What novel activities could help satisfy those needs?

How could the activities be linked in novel ways?

Who should perform the activities? What novel governance arrangements can be found?

How will value be created for each stakeholder?

What revenue models can be adopted to complement the business model?

Social Enterprise

Source: MIT Sloan Management Review

What is Your Model?

Framework

Contributing Factors

WHAT

What problem are you trying to solve? Why?

WHO

WHERE

WHEN

HOW

1. Mission Clear purpose?

2. Market
Value proposition? Special sauce?

3. Your Team Ownership, salaries, org culture?

4. Customers / ClientsSegments, channels, relationships?

5. Geography

Where going? What laws? **6. Growth**

Timeline to replicate model? Plan?

7. 'Sales' Implementation Get product/service out there?

8. Capital Amount, type, ROI?



Typical Legal Entities

FOR PROFIT

- Sole Prop
- LLC / Partnership
- S-Corp
- C-Corp



NON PROFIT

- 501 c3
- 501 c4
- 501 c6, etc.
- Co-op



Other Shared Models

Employee Stock Ownership Plan (ESOPs):

Compensation providing employees ownership stake

Ex: W.L. Gore & Associates (Gore-Tex makers)

Worker Co-Ops:

Owned, democratically controlled by worker-owners (1 person = 1 vote)

Ex: Mondragon in Spain, Grain Distributors in U.S.

Company Foundation:

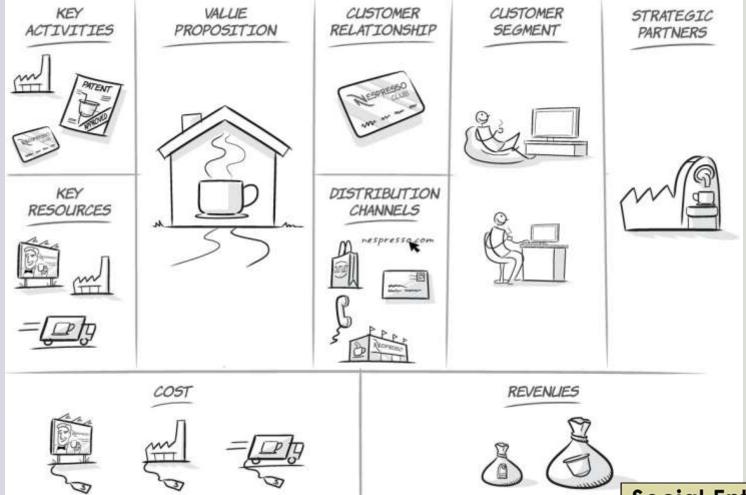
Corporate philanthropy and charitable efforts, can be created by donation of company stock or regular dedication of for profit

Ex: Entrepreneurship Foundation



Business Model

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From Model to Structure

Contributing Factors

1. MissionClear purpose?

2. Market Value proposition? Special sauce?

3. Your TeamOwnership, salaries, org culture

4. Customers / ClientsSegments, channels, relationships?

5. Geography Where going? What laws?

6. Growth Timeline to replicate model? Plan?

7. "Sales" Implementation Get product/service out there?

8. Capital Amount, type, ROI?

Your Take: Leaning More

society or market

product / service / social good

control, pay level, partners, board, volunteers

clients or customers

US in which states, which countries

IP, doing growth yourself, license, franchise, partnership

selling a specific product (& pay taxes), offering social service

Private capital, equity, debt, grants



Legal Entities

Contributing Factors

FOR PROFIT NON PROFIT

1. Mission

Make stuff, sell to others

Do things, for benefit of people

2. Market

Product / service

Social good

3. Your Team

Own, control, closed, higher salary

Public, transparent, affordable, board oversight

4. Customers/Clients

Customers

Clients

5. Geography

Good for both, just need a plan and local knowledge

6. Growth

Better known here, more flexible & allows faster

Usually locally based, tailored

7. Sales

Pay taxes, more transactional

No taxes (usually), more services

8. Capital

Equity

Grants

Social Enterprise

Alternative Legal Structures

- 1. Low Profit Limited Liability Company (L3C)
- 2. B Corporation
- 3. Benefit Corporation





About Howard J. Finkelstein

- ~30 years "big firm" work corporate, structured finance
- Pioneered microfinance securitization Blue Orchard
- Lead counsel > \$1 billion in capital to MFIs world wide
- Went 'entrepreneurial' 2009, advising early-stage impact ventures & investors
- Has worked on clean energy, housing, finance, technology, healthcare, education + more





L3C

Definition

LLC designate itself L3C by adopting qualifying tests for PRIs (furthers 1+ charitable or educational purposes, production of income / appreciation of property not significant purpose)

Status

Authorized by 9 states and one Native tribe 600 organized to date

Challenges

No systematic study of results; lots of questions Will private foundations or traditional investors be attracted? Satisfy IRS standards?





B Corporation



Definition

To meet "rigorous and independent standards of social and environmental performance, accountability & transparency"

Certification by B-Labs

Assess social & environmental-focused business model; recertification on a regular basis. Not legal, more like community identifier

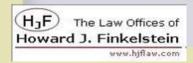
Status

600+ B Corps today, including Social Enterprise Associates

Challenges

No tangible evidence certification helpful increasing revenues or investments. Too early to tell

B-Lab requires documentation





Benefit Corporation

Definition

Legislative to address perceived problem of fiduciary duty of corporate directors to maximize profits; allows corporations to adopt a "publicbenefit purpose", report publicly

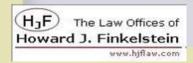
Status

Adopted in 8 states (+DC) & introduced in 4 more

Challenges

Obligation not enforceable through any damages mechanism or by any specific injunctive relief

No evidence yet on impact adopting this form - revenues or investments





Hybrid Approach – 2 Basic Models

Side by Side

- -For-profit corporation or LLC (or Benefit Corp, L3C) formed by founder(s) / employees(s)
- -Contractual relationship with not-for-profit

Parent / Sub

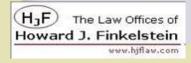
- For-profit or LLC (or Benefit Corp, L3C) formed by not-forprofit as direct subsidiary
- Relationship with not-for-profit both contractual & through governance mechanism

Examples











Hybrid Approach (cont'd)

Both models:

 Contractual relationship w/ not-for-profit & for-profit, include 1+ of:

IP Licensing

Rights to leverage customer lists

Performance of services

Financial management

Sharing of premises, website, etc

- For-profit agrees to restrictions on activities, limit mission drift
- Funds flow from for-profit to not-for-profit: royalties, fees for services and/or contributions

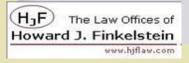




Hybrid Approach (cont'd)

Consequences of legal failure are <u>NOT</u> pleasant Planning essential Important considerations

- Portray complete picture of hybrid in 501c3 app
- Structure arm's length b/t two entities (document all)
- Limit management/governance overlap
- Avoid "unrelated business income"
- Adopt provisions limiting mission drift
- Avoid "related party transactions"
- Structure for-profit correctly
- Disclose all transactions accurately
- Satisfy both not-for-profit donors & for-profit investors





Implications for Your Organization

Key Steps:

- 1. Plan- think things through
- 2. Document- write it down
- 3. Ask- seek appropriate professional counsel

Remember:

- 1. Don't do all at once-Incremental okay
- 2. Make specific choicesbe consistent, focused
- 3. Be transparent
- 4. Manage risks



Implications for Society

What do you think?

- Provide transparency regarding which businesses are truly dedicated to their stated missions
- Build collective voice for social & environmental businesses to impact policy-making
- Multiplier effect of L3Cs leads to more funds directed to social, environmental good



Q&A

Thank you!

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